Protecting Your Privacy

Earning and keeping your trust have always been the guiding principles at the heart of Trust Point Inc. We vow to protect the personal and financial information that you have entrusted to us. Federal privacy regulations require us to share with you the policies and practices we follow to ensure that your information is safeguarded. We are more than happy to comply.

Our Pledge To You

We consider it a great privilege to serve your financial needs, and we appreciate the confidence and trust you have placed in us. We pledge to:

• Respect the confidential nature of the information you provide us.
• Limit the collection and use of customer information to that which is necessary to service your accounts, administer our business, or inform you of all our products and services.
• Educate our employees to reinforce the importance of customer privacy.
• Maintain appropriate security standards, procedures, and policies to protect your information.

The Information We Collect

Trust Point collects nonpublic personal information about you from the following sources:

• Information we receive from you on our application or other forms.
• Information about your transactions with us.
• Information about your transactions with non-affiliated third parties.

The data we collect is used to service and administer your accounts, and to respond accurately and efficiently to your requests. It may also be used to identify you in order to protect you from fraud and guard against unauthorized access to your account.

Keeping Information Safe

To ensure the security of your information, Trust Point does NOT disclose any nonpublic personal information about you to anyone, except as required by law. In addition, our internal Code of Confidentiality is strictly enforced. Access to your personal and account information is restricted to those Trust Point employees whose job responsibilities require it in order to provide you with products and services. Furthermore, we maintain sophisticated technology and security measures to protect your information. Our physical, electronic, and procedural safeguards meet or exceed federal requirements in all cases.

Ongoing Commitment To Privacy

If you ever should decide to close your account(s) or become an inactive customer, Trust Point will continue to adhere to the privacy policies and practices described in this notice.

Thank you for the opportunity to serve you! A trusting relationship with you is very important to us. Please be assured that we will do our utmost to protect your information.

If we can be of further service to you, please contact us at (608)782-1148 or visit our website at www.trustpointinc.com.