

# NORTH CENTRAL TRUST COMPANY

Established 1913


## How to Use the Voice Response Unit




To access your account through the Voice Response Unit in the La Crosse area, dial **608-782-1866**. Outside of La Crosse, use our toll free number, **1-888-782-2334**. Once you are connected, **enter your Social Security number**, then **press the # sign**. After you've pressed the # sign, **enter your Personal Identification Number** (also known as your PIN). After your PIN has been entered, you will hear the amount of your total account balance.

You are now at the Main Menu from which you have access to detailed account information. From the Main Menu you can also make changes to your account. To do so, and to obtain specific information on your account, follow the voice prompts below.

PUSH  for Total Account Balance (by fund, vested account balance).

PUSH  for Investment Information.

PUSH  for Contribution Information.

PUSH  to Transfer Between Accounts.

PUSH  to Conform Ending Balances.

Should you have any questions, please contact your account administrator at 1-800-658-9474 or visit us at our website @ [www.northcentraltrust.com](http://www.northcentraltrust.com)